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CENTRAL FAX CENTER

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IN THE CLAIMS

Cancel claims 1-19.

Add new claims 20-23 as follows:

1-19. (canceled)

20. (new) A self-service terminal comprising:

a web browser;

a Java Virtual Machine executing on the Web browser and for executing Java code associated with a Web page, the Java Virtual Machine including a first script engine for parsing Java script having an extension indicative of Java script;

a software agent infrastructure comprising a plurality of interacting agents, the plurality of interacting agents including a portal agent which receives communications on behalf of the agent infrastructure; and

a second script engine different from the first script engine and other than a Java Virtual Machine, the second script engine communicating with the web browser and the software agent infrastructure and operating to (i) parse script having a dedicated agent extension different from the extension indicative of Java script and (ii) translate data output from the portal agent to a format which can be interpreted by the web browser and thereby to establish a communication link between the web browser and the software agent infrastructure.

21. (new) A self-service terminal as claimed in claim 20, wherein the format which can be interpreted by the web browser is HTML.

22. (new) A method of establishing a communication link between a web browser and a software agent infrastructure that outputs data in a first format which is unable to be

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interpreted by the web browser, the method comprising:

receiving a request from the web browser for data or functionality available from the software agent infrastructure;

translating the request received from the web browser into a second format which is able to be interpreted by software agent infrastructure; and

transmitting the translated request to the software agent infrastructure to establish the communication link between the web browser and the software agent infrastructure.

23. (new) A method as claimed in claim 22, wherein the second format which is able to be interpreted by the web browser is HTML.